

How secure is WebDrive365?

WebDrive365 is very secure. Our data centres use military-grade technology to keep your files encrypted and safe. We support SSL transfers between your PC and our servers too, so there's no risk of people intercepting your data while it is uploaded or downloaded.

All of the data that you put on WebDrive365 is backed up redundantly across multiple locations, so it is fully protected against hardware failure or other damage.

WebDrive365 uses military grade, AES-256 security to encrypt all communications between a user's computer and our servers. Data stored on your WebDrive365 is backed up on to multiple storage servers at our data centres ensuring your data is fully protected. Our network is protected by enterprise-grade firewalls ensuring that once your data is on our servers only the people you want to access your data can.

Tier 4 data centres are key to the security of your information. Our Tier 4 data centre is considered as most robust and less prone to failures. Tier 4 is designed to host mission critical servers and computer systems, with fully redundant subsystems (cooling, power, network links, storage etc) and compartmentalized security zones controlled by biometric access controls methods. Naturally, the simplest is a Tier 1 data centre used by small business or shops.

■ Tier 1 = Non-redundant capacity components (single uplink and servers).

■ Tier 2 = Tier 1 + Redundant capacity components.

■ Tier 3 = Tier 1 + Tier 2 + Dual-powered equipments and multiple uplinks.

■ Tier 4 = Tier 1 + Tier 2 + Tier 3 + all components are fully fault-tolerant including uplinks, storage, chillers, HVAC systems, servers etc. Everything is dual-powered.

For ultimate peace of mind we have an option box on the desktop client that you can tick to further Encrypt all file transfers between WebDrive365 and your computer. You really only need this when operating in a hostile environment such as a coffee house, hotel or place that is outside your work or home environment. Please be aware that our solution can actually exceed all of the above security standards but we are limited by the laws regulating security and currently have the system set to the maximum security level allowed by governing bodies.